

INDIAN INSTITUTE OF TECHNOLOGY GANDHINAGAR

Ground Floor, Block "A", Vishwakarma Government Engineering College Campus
Visat-Gandhinagar Highway, Chandkheda, Ahmedabad-382424. Tel/Fax No. +91 79 2397 2583

Notice inviting Quotations

No. IITGN/IWD/RC/RO/2012-13/008

Date:- 03.05.2012

Subject:- AMC of RO with and without Cooler

- 1.1 Indian Institute of Technology Gandhinagar invites technical & financial sealed bids in the proforma as per Annexure 2 and 3 from the eligible & interested agencies for AMC of RO with and without cooler on the following terms & conditions:
- 1.2 Eligibility of firms:
The bidder must have:
- i) Valid PAN No.
 - ii) Service Centre/Workshop in Ahmedabad/Gandhinagar and surrounding areas and should have minimum three employees of which one should have the qualification form ITI. The experience and capability must be supported through documents.
 - iii) Experience of maintaining RO with cooler of PSU and / or Govt. organization for minimum one year.
 - iv) Bidder must submit his telephone No., Mobile No, email and his address for easy communication.
- 1.3 EMD Amount- Rs: - **5800/-**
- 1.4 Quotation should have validity of 120 days from the date of opening.
- 1.5 The time period of operation **1 year.**
- 1.6 Sealed quotation marked "Quotation for AMC of RO with and without Cooler in IIT Gandhinagar" consisting of two envelopes containing technical & financial sealed bids respectively must reach the following address latest by **05:00 pm** on **01.06.2012** Assistant Registrar (MM), IIT Gandhinagar, Vishwakarma Government Engineering College Campus, Ground Floor, Block "A", Visat-Gandhinagar Highway, Chandkheda, Ahmedabad-382424.Tel/Fax No. +91 79 2397 2583.

EMD must be placed in the envelope containing the technical bid.

Initially the bids shall be evaluated technically. **The financial bids of only those bidders will be opened and considered, who are found successful based on technical evaluation and have submitted full EMD in requisite form.** Technical evaluation shall include examination of certificates / brochure statements submitted by the bidder, discussions with them including visit to the premises, workshops etc. if required. Date and time of opening of financial bid shall be conveyed to the technically successful bidders through email / telephone one day in advance.

2 Time Period:-

Time period for the work is as given in the para 1.5 above from the date of award of work, which shall be extendable for a period of one more year at the same rate, terms and conditions, if the services are found excellent.

3 General Terms and Conditions for procurement:-

- 3.1 The Director, IIT Gandhinagar reserves the right to reject all or any of the quotation and to split up the requirements or relax any of the conditions without assigning any reason.
- 3.2 Any quotation received after the date and time specified in para 1.6 will not be accepted.
- 3.3 Canvassing in connection with Quotation is strictly prohibited and the quotations submitted by the bidders who resort to canvassing are liable to be rejected.
- 3.4 If there happens to be a holiday on any date indicated in the quotation, the transaction shall be performed on the next working day.

4 RATES AND PRICES:-

- 4.1 Bidders should quote unit price in the prescribed proforma. **Rates should be inclusive of all taxes including delivery / service at site and installation, However service tax shall be mentioned extra.** Incomplete bids will summarily be rejected. All corrections and alterations in the entries of quotation papers will be signed in full by the bidder with date. No erasing or over-writings are permissible.
- 4.2 Price quoted shall be firm and any variation in rates, prices or terms during validity of the offer shall not be permitted.
- 4.3 The rates should quote in figures as well as in words.
 - i) Special care should be taken to write the rate and amounts in figures as well as in words in such a way that interpolation is not possible. The total amount should be written before the figure of Rupees and word paisa should be written at the end (unless the rates in whole rupees) and followed by the word only. It should invariably be up to two decimal places. While quoting the rates in schedule of quantities, the word only should be written closely following the amount and it should not be written in the next line.
 - ii) In case of any discrepancy between the rates quoted in figures and words that rate on which the amount has been worked out shall be taken as correct. In case of any discrepancy between the rate quoted and the amount worked out, the rate quoted in figures and words shall be taken as correct.
- 4.4 Unconditional discount shall only be accepted, if offered, and shall be clearly indicated in the item Schedules.

5 Place of delivery/service:-

Place of delivery/service shall be IIT Gandhinagar campus including its hired premises unless otherwise specified. No additional freight or any other charges would be payable towards transportation etc.

6 EMD: -

- 6.1 The EMD should be in the form of Bank Guarantee (in approved format of a nationalized bank), **a Banker Cheque / Demand Draft drawn in favour of "IIT Gandhinagar Main Account" payable at Ahmedabad and it should be placed in the envelope containing the Technical bid only otherwise Bid will not be considered.**
- 6.2 Bid received without EMD will not be considered.
- 6.3 The EMD shall not carry any interest.

- 6.4 EMD of unsuccessful bidders will be returned after the award of contract/ bid is decided.
- 6.5 The EMD shall be forfeited:-
- i) If the bidder withdraws his bid during the validity period of the bid.
 - ii) In the case of successful bidder, if he fails to furnish the required items/ deliver services within the specified time limit.
- 6.6 The EMD of successful bidder shall be refunded after submission of the required items & installation up to the satisfaction / satisfactory execution of the services after completion of the work order period.

7 Security Deposit:-

A security deposit of 10% of the tendered amount shall be withheld from each of the payments made to the bidder /service provider in favour of whom the contract shall be awarded. The said security deposit will be refunded three months after the completion of the period of contract provided the services of the firm had been satisfactory. No interest shall be payable on security deposit. The security deposit shall be forfeited in case the firm fails to abide by any of the terms & conditions of the contract.

8 Taxes:-

Rates quoted by the bidders shall be inclusive of all taxes and nothing extra shall be payable, However service tax shall be mentioned extra. Recoveries as per the government norms shall be made while making payment.

9 Liquidated Damages:-

If the bidder fails to execute the work as per our work order in full or part as per the terms and conditions stipulated therein, the Institute can recover liquidated damages from the firm up to 1% per week of the value of undelivered stores / services subject to a maximum of 10% of tendered cost. It will also be open to this institute to procure the required item(s) from any other source at the risk and expense of the bidder.

10 Payment:-

Quarterly payments shall be made based on the actual satisfactory services rendered.

11 Termination:-

In case of continued non-performance and inability to meet service requirements, this office shall reserve the right to terminate the contract after giving 15 days notice in writing.

12. IIT Gandhinagar reserves the right to modify any terms / conditions at the time of agreement.

I/We hereby declare and affirm that I/We have read and understood the terms and condition of the contract.

Sign of bidder:-_____

Date:- _____

Name of the bidder:-_____

Firm's Name:-_____

ANNEXURE-1**AMC of RO with and without Cooler:-**

1. No tools and plants like ladder, stools, spanners, testing equipments etc. shall be provided by IIT Gandhinagar. Agency shall bring all the required tools and plants on his own and nothing extra is payable on this regard.
2. Work is to be carried out at all heights and at all places owned/hired by IIT Gandhinagar.
3. Any damage to movable / immovable property while carrying out AMC shall be made good by the agency at his own cost and the site must be handed back neat and clean to the satisfaction of IIT Gandhinagar.
4. The agency shall nominate a person with mobile telephone to receive the complaints and issue complaint number. Another alternative telephone number of the owner or his representative of the firm shall also be conveyed with email ID to convey the faults.
5. Complaint shall be conveyed telephonically or through SMS or through email and the agency shall maintain a complaint register as per proforma enclosed as Annexure-4, wherein complaint, its nature, date of receipt, date and time of disposal shall be recorded. Complaint redressal shall also be got countersigned by authorized representative of IIT Gandhinagar.
6. Ordinarily a complaint must be attended within 8 hours whenever there is no change of part is involved, however, in case of requirement of change of spare part, the complaint may be attended within 24 hours of its receipt. Thereafter, under both the cases the delay in attending complaint shall attract a levy of compensation at the rate of Rs. 200/- per day subject to a maximum of Rs. 1000/- against the complaint. Thus after 5 days IIT Gandhinagar shall have the right to get the complaint rectified on his own through any other agency and the amount shall be recovered from the concerned agency.
7. Job card / Service Card indicating all monthly services, cleaning details etc must be maintained on each RO as per proforma enclosed as Annexure-5 as well as with agency.

Subject: - AMC of RO with and without Cooler**Technical Bid Proforma****A**

Name of the bidder (Firm):- _____

Name of the representative:- _____

Address of the bidder: - _____

Land line Tel Nos of the bidder:- _____

Mobile Nos of the bidder:- _____

Email of the bidder:- _____

Registration No. of the Firm:- (If any) _____

(Please enclose the copy of registration):- _____

VAT No:- _____

Service Tax No:- _____

PAN No:- _____

B Experience: - Details of AMC works executed especially with Govt. &/or PSU organizations (Please submit certificates from the authorities not below the rank of Executive Engineer or equivalent. Please add additional pages/sheets if required)

1

2

3

C Details of Manpower availability (Number with their qualification & experience):-

1

2

3

D Details of workshops (Define Location, area, type of machineries' available etc.):-

E Proposal to carry out the work at IIT Gandhinagar:-

F Declaration:-

I/We hereby declare and affirm that I/We have read and understood the terms and conditions of the contract as stipulated in **NIQ No. IITGN/IWD/RC/RO/2012-13/008, Dated:-03.05.2012.**

Sign of bidder:- _____

Date:- _____

Name of the bidder:- _____

Firm's Name:- _____

(Please add additional pages/sheets if required)

Subject: - AMC of RO with and without Water Cooler**Financial bid (Schedule of quantity)**

Sr. No	Description of Item	Qty	Unit	Rate in figures & in words	Amount
1	<ul style="list-style-type: none"> - Comprehensive Annual Maintenance Contract RO with and without water cooler. - The AMC include one visit every month for regular routine maintenance and updating job card. Job cards shall be prepared by the agency in the enclosed proforma. The rate includes replacement of external sediment filter at least once in two months, internal sediment filter and pre carbon filter at least once in every six months. All other filters, membranes, solenoid valves, electrical repairing / replacing of pump etc. shall be done as & when required to give design flow of water from RO and TDS not more than 120 PPM with proper odour and taste. Odour and taste cartridge shall also be replaced as & when required. The AMC also includes maintenance of chiller unit to cool the RO water. Necessary flow restriction valve / low pressure switch shall also be installed by the agency to stop function of RO when there is no supply of water. AMC rate includes cost of replacements and filters / spares and all the above activities. - Quantity is tentative & payment shall be made based on actual measurements. - Rates shall be inclusive of all applicable taxes, However service tax shall be mentioned extra. 				
1a	5 to 10 L/Hrs without Water Cooler	26	Nos		
1b	25 L/Hrs with Water Cooler (Chiller Unit)	22	Nos		
1c	250 L/Hrs with Water Cooler (Chiller Unit)	02	Nos		
				Total	
				Service Tax	
				Total	

Sign of bidder:- _____

Date:- _____

Name of bidder:- _____

Firm's Name:- _____

Tel:- _____

